

Appendix 1 – Proposed Revision to Waste Collection Policies

Policy 12A - Collection point for wheeled bins / sacks

The waste should be presented at the edge of a resident's property, where the premise meets the public highway. If properties are located down a private driveway then the bins must be presented where the private access road / driveway meets the public highway. The only exception to this will be for remote properties (e.g. farms and lodges) where the conditions below are satisfied.

Policy 12B – Collection point for remote properties (farms and lodges)

In a small number of cases due to the access or the remote location of a property it may not be possible for residents to place bins near the public highway for collection. In certain circumstances a collection from a point on a private/unadopted road may be agreed subject to an inspection and the following conditions being met:

1. Road surface – roads must be of sound construction with a suitable hard surface, free of large/deep potholes and obstructions which could cause damage or injury to vehicles or persons. The vehicle should be able to travel safely at 25 kmph along the road.
2. Road width – the minimum road width is no less than 3.5 metres with no obstruction from trees, shrubs etc which could cause damage to the vehicle
3. Road length – if there are a number of properties located down a road, then there should be passing places, suitable for a refuse collection vehicle (hard surface, not a verge).
4. Height clearance – the minimum clearance should be no less than 5.5 metres with no obstruction from overhanging branches, cables etc which could cause damage to the collection vehicle
5. Turning area – where a through road does not exist, a suitable turning area must be available to allow the vehicle to turn. The turning area should have a hard surface be of a sufficient size to allow an 11.5 metre long vehicle to turn with no more than three manoeuvres and have sufficient space either side of the vehicles to safely turn in the dark. Our collection vehicles will not reverse onto a public highway in order to turn round.
6. There must be access for the collection vehicle. Any gates must be left unlocked and open as our crews will not open and close these when undertaking collections.
7. An indemnity will be required from the road owner/s so that the Council will not be liable for any damage due to wear and tear to the road surface which is unlikely to have been built to highway standard.

Where the conditions above cannot be met then the collection point will be where the private/unadopted road meets the public highway. If this location is not suitable for wheeled bins, then alternative collection arrangements may be made, such as a sack collection or a communal collection point if there are a number of properties located on a private/unadopted road.

In some circumstances a collection point part of the way down a private/unadopted road may be used if the above criteria can be met at that point.

For assisted collection customers the above criteria will still apply, however alternative collection methods such as sacks will be considered to make collections easier for the resident if the vehicle is not able to travel the full length of the road.

In adverse weather conditions where our crews are concerned regarding visibility of the road e.g. due to snow cover or icy conditions where they feel the vehicle may slip off the road then we will suspend collections to such properties. Waste will need to be placed on the public highway for collection, or it will be collected on the next scheduled collection day if conditions have improved.

Policies relating to additional green bins

Change to Existing Policies

Policy 31D – Number of additional bins allowed

Householders will be allowed two additional chargeable bins.

Additional policies

Policy 31H – Bin Stickers

The resident must ensure the bin sticker provided is stuck to the lid of the bin. If the bin sticker is not on the bin it will not be collected and no re-collection will be made even if payment has been received.

Policy 31I – Missed Collections

No refunds will be given for missed collections. Missed collections must be reported in line with Policy 18 and re-collection will be arranged if one of the circumstances described in the policy is met. If the bin sticker is not stuck to the lid of the bin, re-collection will not be arranged.